

Return Policy

Notwithstanding anything to the contrary in any third party License Agreement or product documentation supplied with your PC, Toshiba America Information Systems, Inc. ("TAIS") does not accept the return of component parts, or bundled software, that have been removed from the PC system. Pro-rata refunds on individual PC components or bundled software, including the operating system, will not be granted. If you wish to return a complete PC system, contact the TAIS dealer where you purchased the product, and comply with the dealer's standard return policies and procedures.

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ToshibaDirect website: <http://www.toshibadirect.com>
TAIS website for resellers: <http://sell.toshiba.com>
TAIS PC Support website: <http://support.toshiba.com>

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^{C1} **64-bit computing:**

64-bit computing requires that the following hardware and software requirements are met:

- 64-bit Operating System
- 64-bit CPU, Chipset and BIOS (Basic Input/Output System)
- 64-bit Device drivers
- 64-bit applications

Certain device drivers and/or applications may not be compatible with a 64-bit CPU and therefore may not function properly. See "Detailed Specs" for more information.

¹ **Product Series Legal Footnote.** The product specifications and configuration information are designed for a product Series. Your particular model may not have all the features and specifications listed or illustrated. For more detailed information about the features and specifications on your particular model, please visit Toshiba's Web site at pcsupport.toshiba.com.

Product Offering Legal Footnote. Toshiba America Information Systems, Inc. reserves the right to modify or withdraw this offer at anytime without notice

² **Operating System.**

Also see **64-Bit Computing** Legal Footnote, if applicable.

Certain Microsoft® software product(s) included with this computer may use technological measures for copy protection. IN SUCH EVENT, YOU WILL NOT BE ABLE TO USE THE PRODUCT IF YOU DO NOT FULLY COMPLY WITH THE PRODUCT ACTIVATION PROCEDURES. Product activation procedures and Microsoft's privacy policy will be detailed during initial launch of the product, or upon certain reinstallations of the software product(s) or reconfigurations of the computer, and may be completed by Internet or telephone (toll charges may apply).

Some software may differ from its retail version (if available), and may not include user manuals or all program functionality.

Offers. Offer terms, duration and product availability all subject to change without notice

³ **Processor (Central Processing Unit).** Also see **64-Bit Computing** Legal Footnote, if applicable.

CPU performance in your computer product may vary from specifications under the following conditions:

1. use of certain external peripheral products
2. use of battery power instead of AC power
3. use of certain multimedia, computer generated graphics or video applications
4. use of standard telephone lines or low speed network connections
5. use of complex modeling software, such as high end computer aided design applications
6. use of several applications or functionalities simultaneously
7. use of computer in areas with low air pressure (high altitude >1,000 meters or >3,280 feet above sea level)
8. use of computer at temperatures outside the range of 5°C to 30°C (41°F to 86°F) or >25°C (77°F) at high altitude (all temperature references are approximate and may vary depending on the specific computer model – please visit the Toshiba website at www.pcsupport.toshiba.com for details).

CPU performance may also vary from specifications due to design configuration.

Under some conditions, your computer product may automatically shut-down. This is a normal protective feature designed to reduce the risk of lost data or damage to the product when used outside recommended conditions. To avoid risk of lost data, always make back-up copies of data by periodically storing it on an external storage medium. Use your computer product only under recommended conditions. Read additional restrictions under "Environmental Conditions" in your product "Detailed Specs." Contact Toshiba Technical Service and Support for more information.

⁴ **Graphics (Graphics Processing Unit).** GPU performance may vary depending on product model, design configuration, applications, power management settings and features utilized. GPU performance is only optimized when operating in AC power mode and may decrease considerably when operating in battery power mode.

Total Available Graphics Memory is the total of, as applicable, Dedicated Video Memory, System Video Memory and Shared System Memory. Shared System Memory will vary depending on system memory size and other factors.

⁵ **Memory (Main System).** Part of the main system memory may be used by the graphics system for graphics performance and therefore reduce the amount of main system memory available for other computing activities. The amount of main system memory allocated to support graphics may vary depending on the graphics system, applications

utilized, system memory size and other factors. Computers configured with a 32-bit operating system can address up to 3GB of system memory. Only computers configured with a 64-bit operating system can address 4 GB or more of system memory.

⁶ **Storage Drive**

Computer (Internal) HDD Capacity. One Gigabyte (GB) means $10^9 = 1,000,000,000$ bytes and One Terabyte (TB) means $10^{12} = 1,000,000,000,000$ bytes using powers of 10. The computer operating system, however, reports storage capacity using powers of 2 for the definition of 1 GB = $2^{30} = 1,073,741,824$ bytes and 1TB = $2^{40} = 1,099,511,627,776$ bytes, and therefore shows less storage capacity. Available storage capacity will also be less if the computer includes one or more pre-installed operating systems, such as Microsoft Operating System and/or pre-installed software applications, or media content. Actual formatted capacity may vary.

⁷ **Display.** Small bright dots may appear on your screen display when you turn on your PC. Your display contains an extremely large number of thin-film transistors (TFT) and is manufactured using high-precision technology. Any small bright dots that may appear on your display are an intrinsic characteristic of the TFT manufacturing technology. Over a period of time, and depending on the usage of the computer, the brightness of the screen will deteriorate. This is also an intrinsic characteristic of the screen technology. When the computer is operated on battery power, the screen will dim and you may not be able to increase the brightness of the screen while on battery power.

⁸ **Wireless** May require purchase of additional software, external hardware, or services. Transmission speeds may vary. Certain optional features within the wireless-n specifications (if available on your system) may not be supported.

⁹ **USB 3.0.** 5Gbps is the maximum theoretical interface transfer rate per the specifications of the Universal Serial Bus 3.0. Actual transfer rate will vary depending on your system configuration and other factors.

¹⁰ **USB Sleep & Charge.** The "USB Sleep & Charge function" may not work with certain external devices even if they are compliant with the USB specification. In those cases, turn the power of the computer ON to charge the device.

¹¹ **USB 3.0.** 5Gbps is the maximum theoretical interface transfer rate per the specifications of the Universal Serial Bus 3.0. Actual transfer rate will vary depending on your system configuration and other factors.

¹² **Weight.** Weight may vary depending on product configuration, vendor components, manufacturing variability and options selected.

¹³ **Battery Life Rating.**

Measured by MobileMark® 2012 for models preinstalled with Microsoft® Windows 8.

- Benchmark rules for Mobile Mark™ 2012: Wireless connectivity = On, Screen brightness = 150nits, Predefined updated workloads.

Details of MobileMark® 2012 testing protocols are available at www.bapco.com MobileMark is a trademark of the Business Applications Performance Corporation.

Rating is for comparison purposes only, and does not indicate the battery life that will be obtained by any individual user. Actual battery life may vary considerably from specifications depending on product model, configuration, applications, power management settings and features utilized, as well as the natural performance variations produced by the design of individual components. The battery life rating is only achieved on the select models and configurations tested by Toshiba under the specific test settings at the time of publication and are not an estimate of a system's battery life under any conditions other than the specific test settings.

After a period of time, the battery will lose its ability to perform at maximum capacity and will need to be replaced. This is normal for all batteries.

¹⁴ **Software.** Also see 64-Bit Computing Legal Footnote, if applicable.

Some software may differ from its retail version (if available), and may not include user manuals or all program functionality.

Certain Microsoft® software product(s) included with this computer may use technological measures for copy protection. IN SUCH EVENT, YOU WILL NOT BE ABLE TO USE THE PRODUCT IF YOU DO NOT FULLY COMPLY WITH THE PRODUCT ACTIVATION PROCEDURES. Product activation procedures and Microsoft's privacy policy will be detailed during initial launch of the product, or upon certain reinstallations of the software product(s) or reconfigurations of the computer, and may be completed by Internet or telephone (toll charges may apply).

¹⁵ **Upconverter/UpconversionTechnology (Resolution+® Technology).** Viewing enhancements may vary depending upon content quality and display device capability/functionality/settings. Depending on the quality of the content, some video noise may be visible.

¹⁶ **Intel® Wireless Display. Copy protection technology, if any, associated with the content may prevent or limit viewing of content.**

¹⁷ **Microsoft® Office trial** Buy Microsoft® Office to use full-featured Office software on this PC.

The version of Microsoft® Office included in this computer is only available in and can only be activated within the region in which you purchased it. Certain Microsoft® software products included with this computer may use technological measures for copy protection. In such case, you will not be able to use the Product if you do not activate it with Microsoft. Activation may be completed by Internet or telephone (toll charges may apply). Product Activation procedures and Microsoft's privacy policy will be detailed during initial launch of the Product, or upon certain reinstallations of the software products or reconfiguration of the computer.

¹⁸ **Warranty.** The terms and conditions of Toshiba's standard limited warranty are available at www.warranty.toshiba.com.

¹⁹ **Temperature (Environmental) Conditions.** All temperature references are approximate and the performance of your computer may vary from specifications even when operating within the recommended temperature range.

	Operating	Non-operating
Temperature	5° to 35° C	-20° to 60° C
Thermal Gradient	15° C per hour (max)	20° C per hour (max)
Relative Humidity (non-condensing)	20% to 80%	10% to 90%
Altitude (relative to sea level)	0 to 3,000 meters	0 to 10,000 meters
Shock	10G	60G
Vibration	0.5G	1.0G

²⁰ **RoHS.** This computer is compatible with European Union Directive 2011/65/EU, Restriction of the use of certain Hazardous Substances in electrical and electronic equipment (RoHS), which restricts use of lead, cadmium, mercury, hexavalent chromium, PBB, and PBDE. Toshiba requires its computer component suppliers to meet RoHS requirements and verifies its suppliers' commitment to meeting RoHS requirements by conducting component sampling inspections during the product design approval process.